

# Our Prescription Policy

Prescriptions may be a part of the medical care you receive. We are dedicated to conducting business in the most professional manner from start to finish. To help us maintain this level of professionalism and provide optimal patient care, we ask that our patients lend us their assistance and understanding.

We do not write prescriptions or make a diagnosis by phone **for problems not already under treatment**. If you need a refill, you can call your pharmacist directly for your prescription refills. We are not available to verify refills after hours or on weekends. However, **if you have not been seen within the last year**, refills cannot be made without an appointment.

## Reminders:

- Do not wait until you are out of medication to request a refill.
- Ask for prescription refills during your office visit.
- For each office visit bring a list of all the medications and supplements you are taking...including those prescribed by other providers.
- Double-check that the prescription you get at the pharmacy is correct. Check the medication name, dosage and instructions.
- When filling a new prescription, ask your pharmacist about potential side effects and how to take the medicine.